



**TOURNEO**



**READY  
SET**  
*Ford*

# THE TOURNEO CUSTOM IS A PREMIUM VEHICLE, WITH AN ELEVATED LOOK, NEW TECHNOLOGY AND INCREASED PASSENGER COMFORT.

With new levels of performance, refinement and versatility, this multi-activity vehicle with up to eight seats is well suited for personal use and business customers.



## Colours

\*Metallic Paint  
\*\* Available on Tourneo Sport and Titanium X only

**Note:** The images are used to illustrate body colours only, and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.



Frozen White



Agate Black\*



Magnetic\*



Blue Metallic\*



Moondust Silver\*



Digital Aqua Blue\*\*



Artisan Red\*\*



Grey Matter\*\*

# Tourneo Bus

	Tourneo Custom 2.0L LWB Bus Trend 8AT	Tourneo Custom 2.0L SWB Bus Sport 8AT	Tourneo Custom 2.0L SWB Bus TitaniumX 8AT
<b>Engine</b>			
Engine Type	2.0L Panther	2.0L Panther	2.0L Panther
Engine Size (cm <sup>3</sup> )	1996	1996	1996
Compression Ratio	16.05:1	16.05:1	16.05:1
Maximum Power	100 kW	125kW	125kW
Maximum Torque	360 Nm	390Nm	390Nm
No. of Valves	16	16	16
Bore x Stroke (mm)	84.01×90.00	84.01×90.00	84.01×90.00
Fuel Management System	Direct Cylinder Injection	Direct Cylinder Injection	Direct Cylinder Injection
Heavy Duty Battery	S	S	S
<b>Transmissions</b>			
8-Speed Automatic Transmission	S	S	S
<b>Performance</b>			
Fuel Economy - 8.2L/100 km Combined Cycle	7.4	7.4	7.4
Top Speed (km/h)	180	180	180
Adblue Injector	S	S	S
CO <sub>2</sub> Emission Combined (g/km)	194	194	194
<b>Steering</b>			
Leather Wrapped Steering Wheel	S	S	S
Steering Wheel Manual Adjustment (Reach & Rake)	S	S	S
<b>Driveline</b>			
FWD	S	S	S
<b>Brakes</b>			
Front Ventilated Discs	308 × 33mm	308×33mm	308×33mm
Rear Solid Discs	304 × 14.5mm	304×14.5mm	304×14.5mm
<b>Chassis and Suspension</b>			
Brake Support Systems: HLA/ESP/TC/ABS	S	S	S
HLA: Hill Launch Assist	S	S	S
ESP: Electronic Stability Programme	S	S	S
TC: Traction Control	S	S	S
ABS: Anti-Lock Braking Systems	S	S	S
Steering System	Power Steering	Power Steering	Power Steering
Park Brake	Electronic	Electronic	Electronic
<b>Wheels</b>			
Wheel Size & Type	16" Alloy	17" Multi-spoke Alloy in Matte Black	19" Multi-spoke, machined Alloy wheel in Pearl Grey
19" Alloy	-	0	S
Tyre Size	215/65 R16C	215/60 R17C 109/107T / 235/50 R19C	235/50 R19C
<b>Dimensions (mm) Exterior</b>			
Vehicle Length (mm)	5450	5050	5050
Overall Width with Mirrors (mm)	2275	2275	2275
Overall Width with Folded Back Mirrors	2148	2148	2148
Overall Width without Mirrors and Handles (Maximum Body Width)	1999	3032	3032
Overall Height	1961	1961	1961
Wheel Base (mm)	3500	3100	3100
Rear Overhang (mm)	1125	992	992
Minimum Turning Radius (m)	5,615	5,615	5,615
<b>Vehicle Masses (kg)</b>			
Gross Vehicle Mass / GVM (kg)	3225	3200	3200
Gross Combination Mass / GCM (kg)	5725	5700	5700
Gross Axle Mass Front (kg)	1750	1367	1372
Gross Axle unit Mass Rear (kg)	1675	1041	1060
Maximum Braked Towing Capacity	2500	2500	2500
<b>Cargo Dimensions (mm)</b>			
Width - Load Space Between Wheel Arches	1392	1392	1392
Height - Load Space Floor to Roof	1433	1433	1433
Height - Rear Loading Height	531-585	531-585	531-585
Length - Load Space Maximum (Up to Bulkhead)	3002	2622	2622
<b>Exterior Styling</b>			
Roof Rails	-	S	S
Integrated and Foldable Roof Rack	0	0	0
Panorama Roof	-	-	Pack
Exterior Lighting - LED Headlights - Daytime Running	S	S	S
Exterior Lighting - Adaptive Front Lighting System	S	S	S
Exterior Lighting - Halogen Taillamps	S	-	-
Exterior Lighting - LED Taillamps	-	S	S
Exterior Lighting - Auto Headlamp On/Off	S	S	S
Exterior Door Handles - Colour	Black	Body Colour	Body Colour
Exterior Mirrors - Colour	Body Colour	Body Colour	Body Colour
Exterior Mirrors - Functionality	Power Adjustable	Power Adjustable	Power Adjustable
Front Bumper	Body Colour	Body Colour	Body Colour
Rear Bumper	Black	Body Colour	Body Colour
Rear Spoiler	-	S	-
Rear Splash Guards	-	-	S
Grille	Black	Body Colour	Chrome Accent
Mud Flaps	S	S	S
Privacy Glass	S	S	S
Hood Accent Stripes (Bumper, Hood, Bodyside & Tailgate)	-	S	-
Load Compartment Picnic Light	-	S	S
<b>Interior, Seating and Door Trim</b>			
Number of Seats	8	8	8
Dual Grab Handles	S	S	S
Seat Trim	Cloth	Fabric Sports Trim with Blue Accent Stripes	Leather
Adjustable Seat - Driver	4-Way Manual Adjust	6-Way Power Adjust	8-Way Power Adjust
Adjustable Seat - Passenger	2-Way Manual Adjust	4-Way Manual Adjust	8-Way Power Adjust
Manual Rear Seat Recliner	-	S	S

	Tourneo Custom 2.0L LWB Bus Trend 8AT	Tourneo Custom 2.0L SWB Bus Sport 8AT	Tourneo Custom 2.0L SWB Bus TitaniumX 8AT
<b>Interior, Seating and Door Trim Continued</b>			
Heated Seats - Driver & Front Passenger	S	S	S
Rear Heated Seats	-	-	P
Lumbar Support - Driver Seat	S	S	S
Lumber Support- Passenger	S	S	S
Arm Rest - Driver & Front Passenger	S	S	S
Under Seat Stowage Compartment (Passenger Seat)	S	S	S
Under Seat Stowage Compartment (Rear Seats)	S	-	-
Interior Lighting - Rear Reading Lamps	-	S	S
Dual Side Load Doors	S	S	S
Power Dual Side Load Door	-	S	S
Power Slide Side Door Load	-	-	S
Close Assist Side Load Door	S	S	S
Liftgate Rear Cargo Door	-	S	S
Floor Covering: Carpet	0	S	S
<b>Comfort and Convenience</b>			
Automatic Climate Control	-	-	-
Dual Zone Climate Control	S	-	-
AC-M Tri Zone Automatic Air Conditioner - Driver, Passenger & Rear zones	-	S	S
Rear Seat Climate Control	S	S	S
Rear Washer/Wiper	-	S	S
Automatic Rain-Sensing Windshield Wipers	S	S	S
Auxiliary 12V Power Outlet - Instrument Panel	S	-	-
Auxiliary 12V Power Outlet - Boot	S	-	-
USB-A - Instrument Panel	S	-	-
USB/ AUX Power Socket	-	S	S
3 Rear USB Ports	-	S	S
Rear Power Point Plug	-	-	S
Rear Passenger Charging Points	S	S	S
Wireless Charging	S	S	S
Fold Down Tray Table (Back of Centre Passenger Seat, 2nd Row)	-	S	S
Centre Console with Single Lid and 2 Cup Holders	-	S	S
Console Floor Full	0	S	S
Dual Heated Signal Mirrors - Auto Power Fold	S	S	S
Day/Night Inside Mirror	-	S	S
Power Front Windows - 1 Touch Up & Down with Global Open & Close	S	S	S
Electric Window Defroster	S	S	S
Electric Rear Window Defroster	S	S	S
Sun Blinds	-	S	S
<b>Audio And Communication</b>			
Embedded Modem connected to FordPass	S	S	S
FordPass Connect - featuring Remote Start (AT only), Lock / Unlock, Vehicle Locator, Vehicle Health Alerts, Vehicle Status Oil Life, Enhanced Customer Connectivity Settings	S	S	S
Digital Instrument Cluster with Configurable Display	8"	8"	8"
Colour Multi-Function Touch Screen Display	13" screen	13" screen	13" screen
Speakers	10	10	10
AM/FM Stereo Radio	S	S	S
Bluetooth® with Phone / Audio Streaming	S	S	S
SYNC®4	S	S	S
Steering Wheel Audio/Function Control	S	S	S
Apple CarPlay™ & Android Auto™	S	S	S
Mobile Office Pack	-	0	0
<b>Safety and Security</b>			
Airbags - Driver & Passenger - Front & Side	S	S	S
Airbags - Driver - Front & Rear Curtain Aibag	-	S	S
Airbags - Passenger & Side Mounted	-	S	S
Airbags - Rear Curtain	S	S	S
3 Point Lap Sash Seat Belt - All Positions	S	S	S
Power Door Dead Locks	S	S	S
Two Step Door Unlocking System	-	S	S
Locking Configuration - 2 <1 press - First & second row doors, 2 press - all doors>	S	S	S
Extended Range Single Fuel Tank (70L)	S	S	S
Keyless Entry/Start	S	S	S
2 Remote Keys	S	S	S
Immobilizer	S	-	-
Thatcham Category 1 Alarm	-	S	S
<b>Stowage and Carrying</b>			
Front Door Storage with Bottle Holders	S	S	S
Overhead Console	-	S	S
Cup Holders Front - 4 (Centre Console, Driver Side and Passenger Side)	S	S	S
Cup Holders Rear - 4 (Rear Passengers)	S	S	S
Load Area Tie Down Loops - 2	S	-	-
Load Area Tie Down Loops - 4	-	S	S
Locking Glove Box	S	S	S
<b>Luxe Pack /Tourneo Luxury Pack</b>			
14 Speakers	-	0	0
Ambient Lighting	-	0	0
Panoramic Roof	-	0	0
Second Row Heated Seats	-	0	0
<b>Mobile Office Pack</b>			
Enhanced Cab Lighting	-	0	0
Laptop/tablet Stowage Between Seats	-	0	0
Integrated Rubbish Bin	-	0	0
Additional USB Connections	-	0	0
AMPS Accessory Docking	-	0	0

	Tourneo Custom 2.0L LWB Bus Trend 8AT	Tourneo Custom 2.0L SWB Bus Sport 8AT	Tourneo Custom 2.0L SWB Bus TitaniumX 8AT
<b>Driver Assistance Technologies</b>			
Drive Modes 4 - (Normal, Eco, Slippery & Tow/Haul)	S	-	-
Drive Modes 5 - (Normal, Eco, Slippery, Tow/Haul & Sport)		S	S
<b>Driver Assistance Pack #2</b>	S	-	-
Intelligent Speed Assistance			
Collision Mitigation System			
Driver Impairment Monitor			
Lane Keeping Aid			
Speed Control			
Speed Sign Recognition			
Parking Sensors - Front			
Parking Sensors - Rear			
Rear View Camera - Digital			
Tyre Pressure Monitoring System	S	S	S
<b>Driver Assistance Package #5:</b>		S	-
Intelligent Speed Assistance			
Collision Mitigation System			
Adaptive Speed Control/Cruise Control with Stop & Go			
Lane Change Warning and Aid			
Anti-Lock Brake System (ABS)			
Blind Spot Monitoring & Assist			
Reverse & Front Parking Aid			
Reverse Brake Assist			
Rear View Camera			
<b>Driver Assistance Package #6:</b>		-	S
Collision Mitigation System 3 Level 2			
BRAKES-Anti-Lock Brake System			
Intelligent Speed Assistance			
Adaptive Speed Control/Cruise Control with Stop & Go			
Blind Spot Information System			
Lane Change Warning and Aid			
Speed Sign Recognition			
Reverse Parking Aid			
360° Camera			
<b>Towing</b>			
Maximum Braked Towing Capacity	2500	2500	2500
Trailer Tow Electrics	S	S	S
Recovery Hooks	Front (x1)	Front (x1)	Front (x1)
<b>Ford Protect</b>			
<b>Service intervals 15000 km</b>	15 000km	15 000km	15 000km
<b>Service plan</b>	0	0	0
Client has choice to purchase a service or maintenance plan of up to 8yrs or 165 000 km at point of sale, at a discounted price. T&C's apply.			
<b>Comprehensive warranty</b>	S	S	S
4 years / 120 000 km – This is the standard OEM warranty, not a Ford Protect warranty.			
The client has the option to extend the Factory warranty and purchase a Ford Protect warranty extension of up to 7yrs/200 000 km			
<b>Roadside assistance</b>	S	S	S
4 years / unlimited km – AA Roadside Assistance			
The client has the option to extend the Roadside Assistance and purchase a 1 or 2 years Ford Protect Roadside Assistance extension			
<b>Corrosion warranty: 5 years / unlimited km</b>	S	S	S
5 years / unlimited km – This is the OEM Corrosion warranty, not Ford Protect. Ford Protect does not sell an extension on corrosion warranty			

S - Standard Factory Fitment 0 - Optional Factory Fitment

Ford reserves the right, subject to all applicable laws, to discontinue or change features and other specification either temporarily or permanently without incurring any liability to any prospective purchaser or purchasers. Fuel economy and emission figures obtained from controlled tests on a combined cycle. Note that the actual fuel consumption and emission will depend on many factors including your driving habits, prevailing conditions and your vehicles equipment, condition and use. Consult the vehicle handbook, [www.ford.co.za](http://www.ford.co.za) or your nearest Ford Dealer for more information regarding Ford PROTECT plans and products. Driver-assist features are supplemental and do not replace the driver's attention, judgment and need to control the vehicle. May not operate at certain speeds, or in certain driving, road or weather conditions. Bluetooth® is a registered trademark of Bluetooth SIG, Inc. and is under license. Some phones are not compatible Apple CarPlay, Siri Eyes Free, iPod and iPhone are trademarks of Apple Inc. registered in the US and other countries. Android Auto and Google Maps are trademarks of Google Inc. Warnings: Local laws prohibit some phone functions while driving. Check your local road rules before using these functions. Don't drive while distracted. Use voice-operated systems when possible; don't use handheld devices while driving. Some features may be locked out while the vehicle is in gear.

**Ford offers a holistic suite of service, maintenance, extended warranty and roadside assistance products aimed at keeping your Tourneo in top running condition.**



All Ford Tourneo derivatives recommended Retail Price includes a 6year/90 000km Ford Optional Service Plan. In addition, various extended service and maintenance plans can be purchased directly from the Finance and Insurance Manager at any Ford Authorised dealership. The service plan will cover the scheduled services on your selected plan based on the time, intervals and kilometres. For complete peace-of-mind motoring the Premium Maintenance Plan covers scheduled services, preventative care and replacement of "wear and tear" components as well as mechanical and electrical failure.

Terms and Conditions apply.

**Extended Warranty options:** Covering your vehicle for up to 7 years or 200 000kms from the original warranty start date.

**Extended Service Plans options:** Available for up to 8 years or 165 000kms from original warranty start date. (Available from 1 July 2024)

**Extended Maintenance Plans options:** Ford Protect has a variety of maintenance options for up to 7 years or 150 000kms from the original warranty start date.

**Roadside Assistance:** Opt for an additional 1 or 2 years Roadside Assistance.

**Please contact your nearest Ford Dealer for more information regarding Ford Protect plans and products options or visit [www.ford.co.za/owner/ford-protect/](http://www.ford.co.za/owner/ford-protect/)**

**Errors and omissions excepted (E&OE). \*\*New Vehicle Limited Warranty.**

# Ford Family Promise



The Ford Family Promise offers a streamlined ownership experience that keeps things easy and hassle-free. Exclusively for Ford owners, it includes a suite of upgraded services and options that simplify your ownership experience, providing peace-of-mind and ease wherever you are. We take care of your Ford, so you can take care of life.

<b>Ford Credit<sup>1</sup></b>	<b>Ford Comprehensive</b>	<b>Optional Service Plan<sup>2</sup></b>	<b>Ford 3-in-1 Premium Maintenance Plan<sup>3</sup></b>	<b>Ford Protect Plans<sup>3</sup></b>	<b>Genuine Ford Accessories</b>
<b>Online Service Booking</b>	<b>Express Service<sup>4</sup></b>	<b>Mobile Servicing<sup>5</sup></b>	<b>Vehicle Loan Programme</b>	<b>Vehicle Pickup &amp; Delivery<sup>6</sup></b>	<b>24/7 Roadside Assistance</b>
<b>Service Price Calculator<sup>7</sup></b>	<b>Genuine Ford and Motorcraft® Parts</b>	<b>Two Year Parts Warranty</b>	<b>Affordable Tyre Repair and Replacement</b>	<b>Ford Certified Collision Network</b>	<b>The Ford App<sup>8</sup></b>
		<p><small>Disclaimers:</small>  <b>1.</b> Ford Credit: Subject to credit vetting and approval. FFS Finance South Africa (Pty) Ltd, trading as Ford Credit, is an Authorised Financial Services Provider (FSP 31946) and Registered Credit Provider (NCRCP 72). Offers subject to change without prior notice. Visit <a href="http://www.ford.co.za">www.ford.co.za</a> for further details. <b>2.</b> Optional Service Plan included as standard on the Ranger, Everest, Territory, Tourneo, Transit, Mustang and excludes Puma and specific Transit derivatives. Jurisdiction and Currency: Your plan is only valid within the territorial limits of South Africa, Botswana, Namibia, and Eswatini. All payments will be made in the currency of South Africa. Your plan will be governed by the laws of the Republic of South Africa whose courts will have jurisdiction in any dispute arising under your plan. Where to go for your Scheduled Services under your Optional Service plan, you must go to a Ford Authorised Dealer. <b>3.</b> Ford Protect: Ford Motor Company of Southern Africa (Manufacturing) (Pty)Ltd is a registered financial service provider, FSP No. 48173. Repairs and Maintenance Service are made with Authorised New or Remanufactured Parts: All repairs and covered maintenance services will be made with authorised new or remanufactured parts or other products authorised by Ford Motor Company. *Repairs and Maintenance are done with Authorised New or Remanufactured Parts: All repairs and covered maintenance will be done with authorised new or remanufactured parts or other products authorised by Ford Motor Company. **Depending on your selected Ford Protect Plan, you can enjoy coverage for scheduled services, maintenance, or mechanical and electrical components – or choose the comprehensive 3-in-1 cover for all round protection. <b>4.</b> Express Service: Available at participating Ford dealerships only. Express Service is available for scheduled servicing and maintenance. <b>5.</b> Mobile Service - Available at participating Ford dealerships only. Mobile Service is available for scheduled servicing, maintenance and minor repairs. <b>6.</b> Ford Vehicle Pickup &amp; Delivery is offered by participating dealers. Service may be limited by availability, distance, or other dealer-specific criteria. Non-operational vehicles are not eligible and will require roadside assistance. <b>7.</b> Service Price Calculator: Service Price Calculator is currently applicable to only Ranger, Everest, EcoSport, Fiesta and Figo models. Additional Terms and Condition available on <a href="https://www.ford.co.za/support/service-price-calculator">https://www.ford.co.za/support/service-price-calculator</a>. <b>8.</b> Ford app: The vehicle's modem enables services on selected vehicles. The modem will be enabled at the time of vehicle delivery. The Ford app and the vehicle's modem can only work when both are connected to the telecommunications network. Ford cannot guarantee the Ford app will always be fully operational, and the app may be unavailable, or services interrupted. Ford is not responsible for any limitations of the telecommunications network or your mobile device. Use of the Ford app is subject to the Ford app Terms and Privacy Policy available on <a href="https://www.ford.co.za/fordapp/">https://www.ford.co.za/fordapp/</a> and requires mobile device, internet access and software (including software updates from time to time). <b>9.</b> Experts are available between 08:00 to 17:00, Monday to Friday (excluding public holidays).</p>			
<b>Ford Experts<sup>9</sup></b>	<b>National Dealer Network</b>				

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## CONTACT US

If you have any questions or concerns, please contact our Customer Relationship Centre on  
Tel: 0860 011 022 or email [fordcrc2@ford.com](mailto:fordcrc2@ford.com)

## RUNNING A FLEET

Our Ford Fleet team is here to assist you in any way we can. Please email [fleetsa@ford.com](mailto:fleetsa@ford.com)

Discover more at [ford.co.za](http://ford.co.za)

