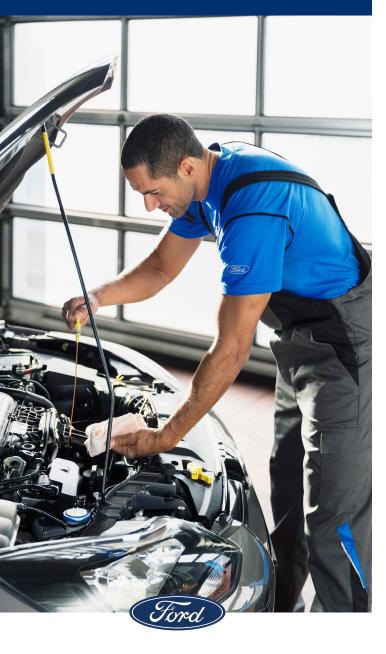
# **Premium**CARE

**EXTENDED MECHANICAL WARRANTY** 



# **Drive On with Confidence.**

## Enjoy your vehicle worry-free, long after your New Vehicle Limited Warranty expires.

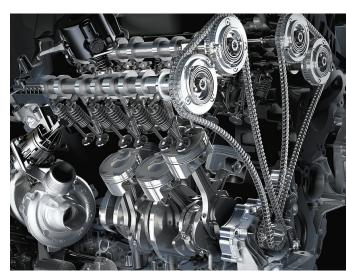
- With more than 1,000 components covered, you're protected for covered repairs down the road
- Customise a plan that's right for you with coverage terms up to 7 years or up to 200,000 km, depending on the plan and term you select.

# With Ford Protect PremiumCARE Extended Warranty, you can protect your vehicle for up to 7 years or up to 200,000 km.

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. With the high cost of parts and unexpected repairs that come with owning a vehicle, it just makes sense to protect your investment with Ford Protect PremiumCARE.

## **Ford Protect Coverage Options**

A variety of time and kilometer options are available.

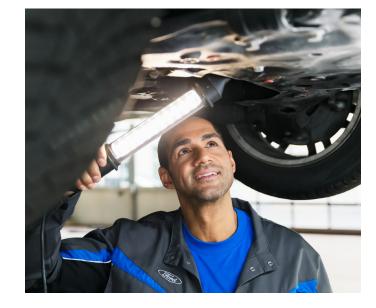


There's nothing like buying a new car. It looks good. It runs great. And, of course, it has that new car smell. We want you to have that feeling with your new Ford vehicle for many kilometers to come. That's why we've created the Ford Protect PremiumCARE Extended Mechanical Warranty.

So you can drive on with confidence, long after that new car smell has faded away.

#### Ford Protect is 100% Transferable

Your Ford Protect PremiumCARE Extended Mechanical Warranty is transferable, so if you ever decide to sell your vehicle, the new owner can take advantage of the same great coverage. This added benefit may help attract potential buyers, plus it could bring an increased resale value for you.



# Why Ford Protect and Your Ford Dealership Are a Perfect Match to Enhance Your Vehicle Ownership.

Drive on with best-in-class service from your Ford Dealership. Working hand-in-hand with Ford Protect, we can provide you an effortless experience to keep you on the road.

#### Why Ford Protect?

- Ford Protect is the only Extended Mechanical Warranty backed by Ford Motor Company
- Ford Dealers use only Genuine Ford parts and lubricants for repairs
- Ford Dealers use only Factory-trained and Certified Technicians
- Any Authorized Ford Dealer can provide repairs on your Ford
- Ford Dealers currently use the latest diagnostic equipment
- To gain the tremendous benefits Ford Protect PremiumCARE has to offer, all repairs must be performed at an authorized Ford Dealership

## Drive On with Savings.



# Ford Protect PremiumCARE coverage is an affordable way to limit your out-of-pocket expenses.

Increase the resale value of your vehicle if you ever decide to sell, because this coverage is 100% transferable



#### For New Plans:

 Coverage begins at original warranty start date and zero kilometers. Coverage expires upon reaching your selected time or kilometers whichever occurs first.

#### For Used Plans:

Coverage begins on the date of sale and the kilometers on the vehicle at the time of sale for used plans. Coverage expires upon reaching your selected time or kilometers whichever occurs first.







This brochure is intended to provide general information about PremiumCARE Extended Mechanical Warranty under the Ford Protect brand. Refer to your Plan Service and Extended Warranty Contract for pricing, plan details and terms and conditions. Ford Motor Company of Southern Africa (Manufacturing (PTY)(LTD) FSP 48173, registration 1923/002555/07 is the Administrator of this product. The Underwriter GUARDRISK Insurance Company Limited (FSP 75, Registration 1992/001639/06).

24EMS-PCARE-SA 520054 136b November 2024

# PremiumCARE

# Covered Components (Partial List)





#### **ENGINE**

- All Internally Lubricated
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors Diesel Injector Lines
- · Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- · Flywheel Ring Gear
- Fuel Tank and Metal Lines Gas Fuel Injectors
- Gas Injector Lines
- · Harmonic Balancer and Bolt
- Manifold (Exhaust and

- · Manifold (Intake and Bolts)
  - · Oil Pan
  - · Oil Pump · PCM Module
  - Radiator
  - · Radiator Fan (Clutch or Motor)

  - · Seals and Gaskets
  - Thermostat
  - · Thermostat Housing
  - · Timing Chain Cover
  - · Timing Chain (Gears or Belt)
  - Turbocharger/
  - Supercharger Unit (Factory-Installed)
  - · Valve Covers
- Water Pump

# TRANSMISSION

- All Internally Lubricated Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter

- · Transmission Mounts

- · Transfer Case (Including All Internal Parts)
- · Transmission Case · Transmission Linkage Transmission Module
- (External)

## **EMISSIONS**

- Air Check Valve Assembly Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric
- Pressure Sensor DEF System
- (Excludes Catalyst)
- ECC Relay Assembly
- FGR Control Valve
- EGR Pressure Sensor
- EGR Regulator Asy
- EGR Valve Adapter
- Electronic Throttle Control EVAP Vapor Storage Caniste

- · Idler Air Control Valve Knock Sensor
- · Mass Air Flow/Intake
- Air Temp Sensor
- Oxygen Sensor · PCV Hose Assembly
- PCV Valve
- PCV Vapor Filter
- · Reductant Urea System Temperature Sensor
- (Engine Coolant) Vacuum Restrictor
- VAF Sensor
- · Variable Camshaft
- Timing (VCT) Phasers



#### **BRAKING SYSTEM**

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power) Caliners
- Combination Valve
- ETA Pump Hose Assembly Metal Lines and Fittings
- Master Cylinder Parking Brake
- Linkage and Cables
- · Retainers and Clips Self-Adjusters
- Shaft (Brake Pedal) Springs
  - Wheel Cylinders





- (Upper and Lower) Control Arms (Upper and Lower
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts Roll Stability Control
- Spindle and Spindle Support Springs
- · Stabilizer Bar · Tie Rods

System



#### REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts Bearings (Front and Rear) Rear: Drive Axle Housing and Front Axle Housing for
- · Front: Final Drive Housing and Rear Axle Housing for
- Hubs Automatic Front Locking
- 4x4 (Including All Internal
- AWD (Including All Internal

- (Four-Wheel Drive)
  - Universal and Constant

- · Locking Rings

Velocity Joints

- (Four-Wheel Drive) Seals and Gaskets



#### AIR CONDITIONING & HEATING

- · A/C Accumulator
- · A/C Clutch
- · A/C Clutch Bearings
- · A/C Compressor · A/C Compressor
- Clutch Switch A/C Compressor Head
- A/C Compressor Seals · A/C Condenser

HIGH-TECH

Air Suspension

Components)

Anti-Theft Alarm

(Factory-Installed)

FordLink™ System

In-Dash Garmin<sup>®</sup>

· Instrument Cluster

(Excluding Dash Pad)

· Keyless Entry System

· Message Center

and Dealer)

System

(Selected Flectronic

Bulbs)

System

Adaptive Cruise Control

Adaptive Headlamp System

(Excluding Lamp Housing,

Auto Lock and Auto Unlock

· Automatic Park Assistant

· Ford Work Solutions Asset

Voice-Activated Navigation

System (Factory-Installed

· Intelligent Oil Life Monitor®

(Excluding Door Handles)

Security (if equipped)

Forward Sensing Sys

Fuel Mixer (Alternative)

- · Auto Temp Control
- Evaporator
  - · Field Coil · Heater Blower Motor
  - · Heater Control Assembly · Heater Core Assembly
  - · Instrument Panel Registers and Air Ducts

· Parallel Park Assist Sys

· Power Door Locks and

Power Seat Motors

(Excludes Door Handles)

· Power Window Motors/

· Rear Console Refrigeration

SecuriCode™ Keyless Entry

· SecuriLock® Passive Anti-

Stationary Elevated Ride

· SYNC® MyFord Touch®

(Excludes Software

· Trailer Brake Module

· Unique Hybrid/Electric

Vehicle Components

Battery and Cables)

(Excluding High-Voltage

Theft Ignition System

Sensor (Alcohol)

· SOS Post-Crash

Alert System

Speed Control

Control

Upgrades)

· Rain-Sensing Wipers

Reverse Camera Sys

· Reverse Sensing Sys

· Power Antenna

Retainer Clins

Regulators

Pullev



- Antenna, Radio (Base Assembly)
- Cables and Wiring
- Cellular Phone, Receiver, and Antenna

# **AUDIO**

SAFETY

(Airbag)

Assembly

# · Controls (Rear Seat)

- **Brackets**
- Handset, Speaker Assembly
- Readout Displays

Airbag Module Assembly

(Electrical Only - Not Mirror

Diagnostic Module Assembly

· Guides, Bezels, Brackets and

Door Ajar Warning Switch

or Glass Damage or Bulbs)

Collision Avoidance Svs

· Cross-Traffic System

Supports (Safety

Encoded Kev)

Belts/Shoulder Straps)

· Lane Depart Warning

· Lock Lever Asy (Door)

· Lock Cylinder (Door)

· Head Restraint Retainers

and Sleeves (Safety Belt)

· Key, SecuriLock® (Microchip-

Blind Spot Info Svs

- (Factory-Installed) Compass and Therm

- Radio (AM, AM/FM),
  - Speakers, Cassette Plaver. Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
  - · Rear Entertainment System (Factory-Installed)

· Lock Lever

and Brackets

· Safety Belt Buckle

Safety Belt Motor

(Front and Rear)

Drive Assembly

Restraint Carrier

Safety Belt Retractors

· Safety Belt Warning Chime

· Safety Belt Track Asy

Safety Belt

Assembly

Safety Canopy

· Sensors (Airbag)

· Shoulder Strap

Track Assembly

· Wiring Asy (Airbag)

Assembly (Tailgate)

Lock Lever Retainers, Clips

Module (Passive Restraint)



#### **STEERING**

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines · Electronic Power-Assisted
- Steering
- Idler Arm

Actuator

- Power Steering Pump/ Electric Power Steering
- · Pulley Assembly · Seals and Gaskets
  - · Steering Column · Steering Gear Housing,
  - Manual and Power (Including All Internal Parts)
  - · Steering Shaft · Underbody Linkages and Couplings

· Intelligent 4WD Systems



#### **ELECTRICAL**

- Clock (Electric)
- Control Trac® 4WD System
- · Driver's Seat Position Sensor
- Dual-Zone Electronic
- Auto Temp Control · Electronic Ignition Module
- · Heated Backglass (Electrical Only -
- Not Glass Damage or Breakage) High-Intensity Discharge
- (HID) Headlamps\*, Igniter Ballast
- Ignition Coil and Lock Ignition Module (Electric)
- Ignition Switch · Incandescent/Halogen Bulbs - Interior and Exterior\*

Fuel Pump

- Alternator
- Only Not Mirror or Glass Charge and Volt Gauges
  - · Power Running Boards
    - · Rear Window
    - (Electrical and
    - Starter Motor · Starter Motor Solenoid

    - Operated Electrical
    - · Wiper Motors Wiring Harnesses (Excluding Spark Plug

## PremiumCARE is so comprehensive, it is easier to refer to what is not covered – here are the highlights:

Bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), rearview mirror (glass and housing), wheel covers, studs and ornaments, service adjustments (glass and body parts), convertible top and wheels

Owner Maintenance Requirements — Service adjustments and cleaning, software upgrades, fixed (non-moving) body parts, batteries of all types and cables, belts, hoses, hose clamps, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc. coolant. exhaust system (including catalytic converter), filters. fluids, lubricants, lights (bulbs, sealed beam, lenses), spark plugs, spark plug wires, squeaks and rattles, tyres, tune-ups, wheel balancing, wheel alignment, LED lights, shock absorbers and compressed natural gas/liquid propane fuel system conversion components

## Components and Repairs Not Covered by

**PremiumCARE** — Buttons, carpet, clamps, dash pad, door and window handles, knobs, trim, upholstery, CNG/LPG components, tyres, water leaks, wind noise, weatherstrips, fabric, liners, zippers and fasteners



- Audiophile Sound System · Power Mirrors (Electrical
  - Damage or Bulbs)
    - Radiator Fan Relav
    - Power Sunshade Speedometer/Odometer
    - Mechanical)
    - · Switches (Manually
    - · Temperature Gauge · Voltage Regulator
    - Wiper-Activated Headlamps

Wires)

